



RISE!

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# Stakeholder consultation summary 2022 - 2023

March 2023



## Introduction

HTA appointed in April 2022.

Purpose is to engage with community to address the need to refurbish Priory Court Community Centre in Waltham Forest.

Three consultation events:



Door knocking and surveys across estate

Flied 450 homes for each event, posters across estate

Large banners for each event

Website to capture feedback

Meetings with every organisation user

## Understanding the centre

Walkabout of the local area

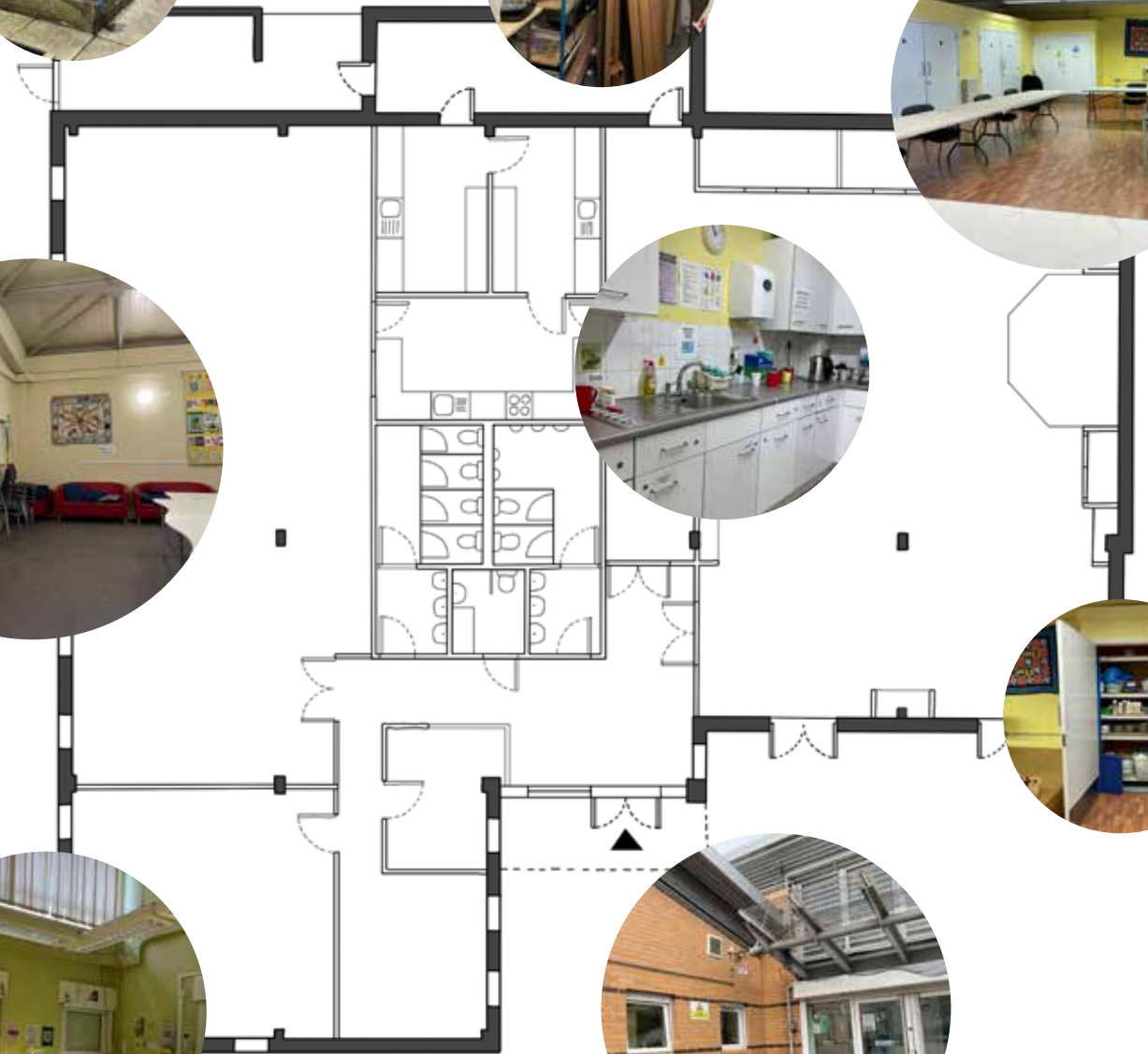
Desktop study of demographics,  
centre users

15 minute neighbourhood study

Door knocking of all local  
homes

Attendance at different  
groups - lunch club,  
youth club, girls group,  
gardening group, food bank

HTA spent full days based from  
the centre to understand day to  
day usage



# Understanding the context

## 15 minute neighbourhood

Research into 15 minute neighbourhood

Understanding of how PCCC sits in it's 15 minute neighbourhood

Shows what is in locality

Shows what is missing from local area

Exposes PCCC as largely isolated within the local area

### Key

- School/College
- Pre-School/Nursery
- Gym/Leisure/Fitness/Sport
- Doctor/Dental/Pharmacy
- Convenience/Grocery Store
- Place of Worship
- Pub/Tap Room
- Coffee Shop/Café
- Museum/Library/Public
- Miscellaneous/Other





# Engagement

## Three consultation events

23rd May 2022

Public exhibition,  
interactive  
activities

11th August 2022

Public exhibition,  
interactive  
activities

18th October 2022

Residents & group  
leaders - Resident  
Design Group

## Project communication



# Consultation Event 1

Public exhibition to listen and learn

Met with 110 households

Survey to ascertain PCCC usage

Comments boards for ongoing use

One to one discussions



**What's your favourite part of the community centre?**

It's fantastically located. It's great that it offers different areas to work in. The kitchen is really useful

Karate Class, Crèche, food bank, work club, ITC

Basketball and socialising

Mondays - I use the food bank

Weddings/ family parties in the past

23rd May 2022

Public exhibition, interactive activities



**Why do you come to the community centre?**

Adult Classes. Mentoring (Council run) Back to work opportunities

Play Sessions, Donation only sessions, Toy Library, Singing, Yoga etc... Tackling separation COFFEE SHOP!

Seating area. Private sessions. Girls area. Gaming area. Better kitchen and seating area. More intimate spaces.

**What would make you come here more often?**





## Consultation Event 2

Public exhibition to feedback on learning from event 1 and door knocking

500 homes fliered

Magnetic masterplanning exercise to look at locations of uses

Ice cream van with free ice cream in exchange for a comment

Planting workshop, crafts table and refreshments.



**57%**

of respondents said they would visit a Coffee Shop at the centre

11th August 2022

Public exhibition, interactive activities

**92%**

of respondents said they would like to use the centre more



**64%**

of respondents said they would visit a social club at the centre



**62%**

of respondents said they think there should be more activities for the youth



# Consultation Event 3

Co-design workshop

11 residents in attendance

Representatives of key user groups in attendance:

- Youth club
- Gardening
- Food bank

Two workshop activities:

- Co-design process of layout of the centre
- Interior design mood boards

Helped steer design of the centre floorplate and set the aesthetic level for the interior

18th October 2022

Residents & group  
leaders - Resident  
Design Group





# Organisation interviews

1-1 interviews with all user organisations currently using the centre

Listening to how they use the centre and how they would like to use the centre in the future

Suggestions accommodated into our design proposals



More small flexible spaces, Community rooms, office and meeting rooms. Spaces for hire to community groups to be based there while also bringing in a source of income for the centre

Better access to online / internet / computers



Would benefit from having multiple small private meeting pods/ rooms which are wheelchair accessible suitable for one on one conversations

Improve the building footprint, reception and frontage, allow people to see into the building so that they are interested to go in.

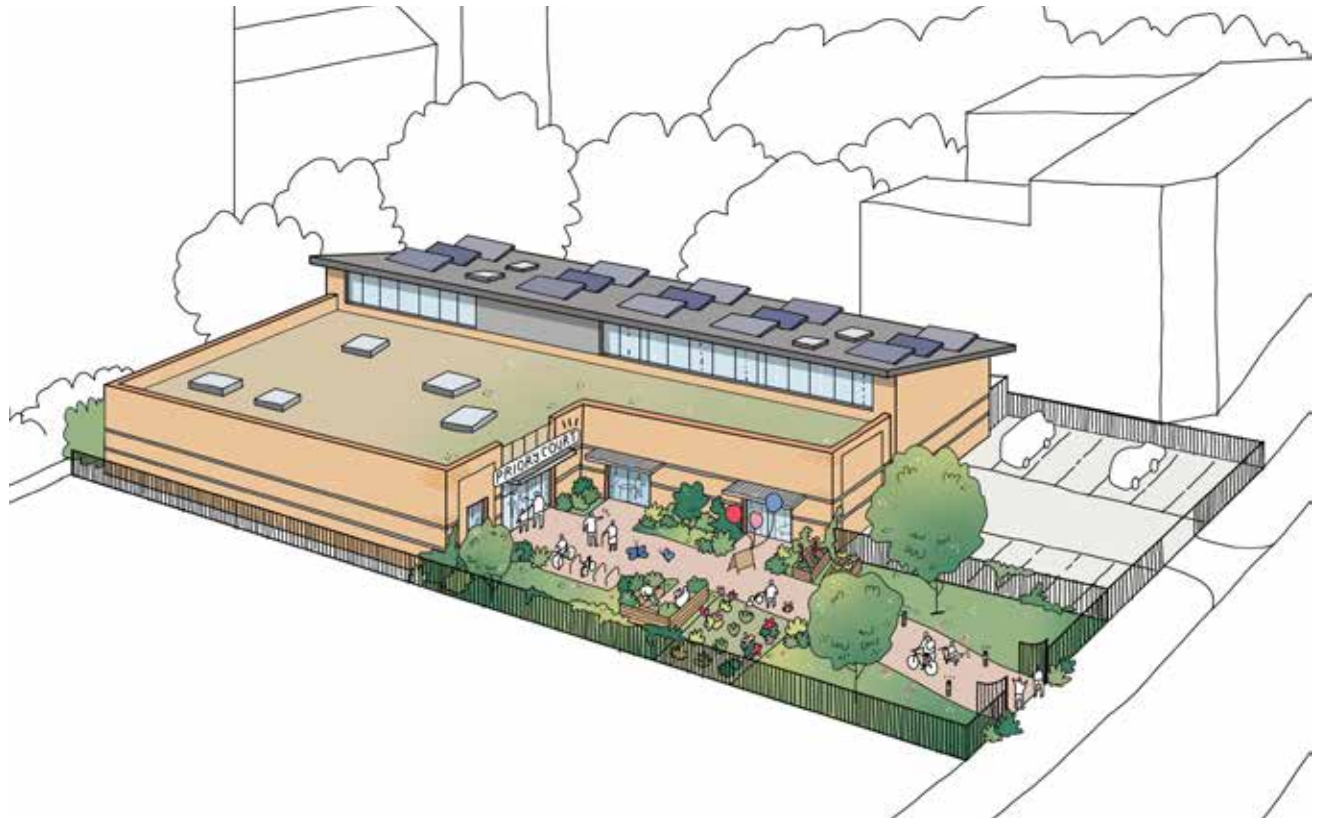


Well equipped with computer, scanning and printing facilities on-site

## Next steps

Ensuring as many requests and needs are met through design exercise

Proposing sustainable solutions for the long term economic success of the centre





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